



Academy of Certified Human Resource Professionals

Regus Suites, 17th Floor, JKUAT Towers, Kenyatta Avenue,

P. O. Box 18582 - 00100, Nairobi, Kenya.

Tel: 020-5157034 | Mobile: 0722 300 245.

Email: admin@achrp.org | Website: <https://achrp.org>

IHRM ACCREDITATION NO.: C00259

NITA ACCREDITATION NO.: NITA/TRN/1234

Using KPIs to Manage Performance

| Start Date | End Date | Venue | CPD | Cost | Registration Link |
|------------|------------|---------|-----|----------|-------------------------------|
| 11-03-2023 | 11-03-2023 | Webinar | 1 | 1,500.00 | Register Here |

Introduction

Using KPIs (Key Performance Indicators) is a great way to manage performance and keep track of the progress of any project or process. KPIs provide an objective measure of performance, and allow businesses to identify areas where improvement is needed and help them focus their resources on those areas. A few examples of KPIs that can be used to manage performance include customer satisfaction, time to complete tasks, quality of output, cost per unit and revenue per sale. By tracking and analysing these indicators, businesses are able to identify trends and problems in their performance, which can help them devise strategies to improve overall efficiency.

Objectives

The objective of the **Using KPIs to Manage Performance** training is to;

- Understand what KPIs are, their misinterpretation and misapplication
- Appreciate why KPIs are necessary and beneficial to organizations
- Learn how to create relevant and effective KPIs from KRIs (CSF).
- Learn how to implement a KPI system successfully
- Effectively manage a KPI measurement system

Target Groups

This training is suitable to a wide range of professionals but will greatly benefit;

- HR Generalists
- HR Managers,
- HR Business Partners
- People Managers
- HR Executives

Zoom Credentials

| Webinar Link | Meeting ID | Password |
|---|---------------|----------|
| https://us02web.zoom.us/j/86129001943?pwd=ck5vUE43aHdaay9LbTM2amt2OXZDZz09 | 861 2900 1943 | 845000 |


Den Gathitu

