



## Academy of Certified Human Resource Professionals

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IHRM ACCREDITATION NO.: C00259

NITA ACCREDITATION NO.: NITA/TRN/1234

### Managing Difficult Employees

Start Date	End Date	Venue	CPD	Cost	Registration Link
08-04-2023	08-04-2023	Webinar	1	1,500.00	<a href="#">Register Here</a>

### Introduction

In every workplace, you are likely to perceive some colleagues are being more difficult to work with than others are. Before you rush to judgment, you should determine if and how you might be contributing to the situation. (After all, you may be the problem.) If you have determined that the problem is not you, then this course can help.

In this webinar, the trainer will share methods for recognizing the characteristics of some of the most common types of difficult people and gives you strategies for dealing with these individuals more effectively. The trainer will provide practical techniques for dealing with a variety of different behaviors, including negativity, aggression, childishness, and selfishness. In addition, she explains how to overcome your negative thinking, and get the best from a difficult boss.

### Objectives

The objective of the **Managing Difficult Employees** training is to;

- Identifying and understanding difficult people.
- Handling aggressive and passive-aggressive people.
- Working with negative people.
- Working with procrastinators and people with bad habits.
- Conquering your negative thinking.
- When the difficult person is your boss.
- Dealing with micromanagers.

### Target Groups

This training is suitable to a wide range of professionals but will greatly benefit;

- HR Generalists
- HR Managers,
- Heads of HR
- HR Business Partners
- HR Officers
- People Managers

### Zoom Credentials

Webinar Link	Meeting ID	Password
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<https://us02web.zoom.us/j/86129001943?pwd=ck5vUE43aHdaay9LbTM2amt2OXZDZz09>

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**Den Gathitu**

**Secretary General**

**Academy of Certified Human Resource Professionals**