



Academy of Certified Human Resource Professionals

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IHRM ACCREDITATION NO.: C00259

NITA ACCREDITATION NO.: NITA/TRN/1234

Certified Employee Relations Professional

Start Date	End Date	Venue	CPD	Cost	Registration Link
12-06-2023	16-06-2023	Pridelnn Express Nyali, Mombasa	6	60,000.00	Register Here

Introduction

This certification program qualifies participants as Certified Employee Relations Professional (CERP) ® upon successful completion. Company expectations from Employee Relations (ER) staff are increasing, and the pressure to deliver more with less implies they should be more knowledgeable than the staff in HR administration and operations functions. Considering this, this course is designed to shed light on activities that are formally and informally expected from ER units. Also, this course is a functional journey that will assist participants in exploring the skills that contribute to success.

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This course ends with an assessment on the last day to obtain the certification. To increase the probability of success, the activities in the course include; role-plays, self-assessment exercises and questionnaires. Moreover, participants will take away templates and frameworks they can use within the system, which already exists at their workplace.

Objectives

The objective of the **Certified Employee Relations Professional** training is to;

- Understand the role of Communication in employee relations.
- Acquire understanding of Kenyan Labour Laws.
- Understand ILO Core labour Standards.
- Understand the Disciplinary Hearing Process.
- Understand the Trade Dispute Resolution Process.
- Understand the Collective Bargaining Agreement (CBA).
- Understand the Alternative Dispute Resolution Mechanism.
- Evaluate the employee relations challenges facing HR practitioners at the workplace.

Target Groups

This training is suitable to a wide range of professionals but will greatly benefit HR Professionals.

CHRP Den Gathitu, CHRDR®

Den Gathitu

Lead Trainer

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