

## TRANSFORMATIONAL INDUSTRIAL RELATIONS & EMPLOYEE RELATIONS TRAINING

Date	Time	Duration	Venue	CPD	Cost (Incl. VAT)
20th - 24th Nov, 2023	08:30 AM-11:30 AM	5 Day(s)	Lake Naivasha Resort, Naivasha	6	69,600.00

### Course Overview

This Transformational Industrial (IR) training course will provide participants with a thorough understanding of Labour and Industrial Relations (IR). Industrial Relations is concerned with the maintenance of the employment relationship, essentially how trade unions and management of an organisation interact.

Industrial Relations has undergone many changes over the past decade, but it continues to be a critical area for all organisations. Industrial Relations is about employers and unions communicating and negotiating effectively. It is about seeing the 'big picture' and helping the organisation take appropriate action to maintain good working relationships at all levels. This dynamic and interactive workshop will help you transform your industrial relations, so it meets the needs of all stakeholders over the coming decade.

### Course Objectives

By the end of this program, participants will be able to;

- Develop a collaborative approach to labour & industrial relations.
- Examine techniques and methodologies for enhancing & transforming IR.
- Appreciate the importance of employee engagement and empowerment.
- Understand the people factors in IR.
- Critically analyse the possibilities of effective conflict resolution.
- Utilise mediation skills as a practical intervention into disputes.

### Target Groups

This training is suitable to a wide range of professionals but will greatly benefit;

- Human Resource Managers



**CHRP. Den PN Gathitu**

**Secretary General**

**Academy of Certified Human Resource Professionals**