

CERTIFIED EMPLOYEE RELATIONS PROFESSIONAL TRAINING

Date	Time	Duration	Venue	CPD	Cost (Incl. VAT)
10th - 14th Jun, 2024	08:30 AM-11:30 AM	5 Day(s)	PridelInn Express, Mombasa	6	69,600.00

Course Overview

The Certified Employee Relations Professional (CERP)[®] program is a six-day intensive designed to equip HR professionals, line managers, and employee relations officers with the skills and frameworks needed to foster a productive, respectful, and legally sound workplace. Participants will master grievance handling, disciplinary procedures, conflict resolution, and engagement strategies while aligning employee relations with organizational culture and compliance standards. Through practical simulations and policy labs, CERP[®] graduates will be prepared to lead fair processes, build trust, and resolve workplace tensions with confidence and clarity.

Course Objectives

By the end of this program, participants will be able to;

- Interpret and apply labor laws and internal policies in employee relations cases
- Manage grievances, disciplinary actions, and conflict resolution professionally
- Facilitate open dialogue and build trust between employees and management
- Align employee relations practices with organizational values and legal frameworks
- Design and implement engagement strategies that reduce disputes and improve morale
- Conduct investigations and document cases with accuracy and neutrality
- Advise leadership on employee relations risks, trends, and strategic interventions

Target Groups

This training is suitable to a wide range of professionals but will greatly benefit;

- HR Officers and Employee Relations Specialists
- Line Managers and Supervisors
- Industrial Relations Officers
- Organizational Development Practitioners
- Union Liaison Officers
- Legal and Compliance Advisors



CHRP. Den PN Gathitu

Secretary General

Academy of Certified Human Resource Professionals