

#### Academy of Certified Human Resource Professionals Ltd.

Regus Suites, I&M Tower, 15<sup>th</sup> Floor, Kenyatta Avenue,

P. O. Box 18582 - 00100, Nairobi, Kenya.

**=** +254 700 722 522 | **S** +254 722 300 245.

admin@achrp.org | shttps://achrp.org

NITA: NITA/TRN/1234

# **Mastering Performance Management Training**

Date	Time	Duration	Venue	CPD	Cost (Excl. VAT)PP
17th - 22nd Nov, 2025	08:30 AM-16:00	6 Day(s)	Pridelnn, Diani	6	60,000.00

### **Course Overview**

IHRM: C00259

This six-day program equips HR professionals, supervisors, and team leaders with the tools and insights to design, implement, and sustain a high-impact performance management system. Participants will explore the full performance cycle—from setting SMART goals and defining KPIs to conducting fair appraisals and managing feedback. The course emphasizes strategic alignment, employee development, and continuous improvement using tools like the Balanced Scorecard, performance criteria, and evidence-based evaluation methods. Through simulations, case studies, and planning labs, participants will gain the confidence to lead performance conversations, reduce bias, and build a culture of excellence.

# **Course Objectives**

By the end of this program, participants will be able to;

- Define performance management and distinguish it from performance appraisal.
- Implement a structured performance management process aligned with organizational goals.
- Apply various appraisal methods and rating systems fairly and effectively.
- Set SMART goals and define measurable performance criteria.
- Use KPIs and Balanced Scorecards to track and improve performance.
- Identify and mitigate common challenges and errors in performance management.

### Target Groups

This training is suitable to a wide range of professionals but will greatly benefit;

- HR Officers and Performance Managers
- Line Managers and Team Leaders
- Learning & Development Professionals
- Public Service HR Practitioners
- Organizational Development Officers
- Supervisors responsible for appraisals and staff development

Den Pollethille

CHRP. Den PN Gathitu **Secretary General Academy of Certified Human Resource Professionals** 



To;

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DATE: 27:12:2025

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PROFORMA INVOICE

QTY	DESCRIPTION				NET (KES)	VAT (KES)	GROSS (KES)				
1			ce Management training 2025 at PrideInn, Diani		60,000.00	9,600.00	69,600.00				
GRO	SS (KES)	: Sixty Nine Thou			69,600.00						
PARTICIPANT(S) DETAILS											
NO.	NAME		EMAIL ADDRESS			TELEPHONE					
PAYMENT DETAILS											
M-PESA Pay Bill No: 247247   Account No.: 300245   Amount: KES 69,600.00											
BAN	NK NAME ACCOUNT NAME				ACCOUNT NUMBER						
Equity Bank Academy of Certified Human Resource Professionals Ltd					1290271245753						
Bank Branch: Kenyatta Avenue   Branch Code: 129   Swift Code: EQBLKENA											
FUNDING CONFIRMATION / TAX DETAILS											
I, the undersigned, confirm that funds are available for the above training.											
Name of Organization:											
Org. KRA PIN: Org. Mobile No.:											
Confirmed By:											
Signa	ature:			Date & Stamp	):						

### **NOTE THAT:**

- 1. Full payment is expected to be received prior to the event
- 2. Only those Delegates whose fees have been paid in full will be allowed to the event
- 3. Send a scanned copy of the duly completed Nomination Form to admin@achrp.org
- 4. The above training Cost does not include Transport & Accommodation

Email the payment advice with this duly filled, signed, and stamped form to admin@achrp.org