Dear professional,

Certified Employee Relations Professional

Start Date	End Date	Venue	CPD	Cost (Excl. VAT)PP	Registration Link
10-06-2024	14-06-2024	PrideInn Express	6	60,000.00	Register Here

Course Overview

The Certified Employee Relations Professional (CERP) ® course is designed to empower human resource professionals, team leaders, and managers with the essential skills and knowledge required to effectively manage and enhance employee relations within the organization. Participants will explore core facets such as Kenyan labor laws, workforce analytics, employee morale, and the strategic roles of coaching, counseling, performance management, and conducting exit interviews.
Participants of this course will not only gain theoretical knowledge but will engage in practical exercises, discussions, and case studies, ensuring they emerge as proficient and insightful practitioners ready to make a tangible difference in their respective workplaces.

Course Objectives

The objective of the **Certified Employee Relations Professional** training is to;

- Understand and apply the fundamentals of Kenya's labor laws in day-to-day employee relations.
- Leverage workforce reporting tools and transform data into actionable and impactful analytics.
- Develop strategies to boost and maintain high employee morale.
- Learn coaching and counseling techniques to support employees and foster a positive working environment.
- Master performance management processes and connect them to employee career development plans.
- Conduct effective exit interviews to gather insights and improve organizational culture and practices.

Target Groups

This training is suitable to a wide range of professionals but will greatly benefit;

CHRP. Den PN Gathitu, CCT
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Secretary General
Academy of Certified Human Resource Professionals