Dear professional,

17/07/2025

Managing & Improving Employee Performance

Start Date	End Date	Venue	CPD	Cost (Excl. VAT)PP	Registration Link
18-03-2024	22-03-2024	Lake Naivasha Resort	6	60,000.00	Register Here

Course Overview

This comprehensive five-day training program focuses on managing and improving employee performance. Participants will gain an in-depth understanding of the importance of employee performance and its relevance to organizational success. They will learn about the role of knowledge, skills, and abilities in performance, identify common reasons behind poor performance, and grasp the necessity for appropriately set performance objectives. This course will also cover different performance measurements, evaluation techniques, and the traits influencing employee outcomes. Tools for collecting performance feedback and probing questions to stimulate employee self-improvement will be explored, alongside strategies and training to enhance performance. Participants will also become familiar with competency systems and how to effectively implement Performance Improvement Plans (PIPs).

Course Objectives

The objective of the **Managing & Improving Employee Performance** training is to;

- Understand the critical importance and impact of employee performance on organizational success.
- Identify and address the roots of poor employee performance.
- Set clear, actionable performance objectives.
- Learn about various performance measures and how to apply them effectively.
- Examine the traits and competencies that influence employee performance.
- Explore tools and methods for collecting and using performance feedback.
- Design strategies and plans to enhance employee competence and performance.

Target Groups

This training is suitable to a wide range of professionals but will greatly benefit;

- HR Professionals
- People Managers
- HR Executives

CHRP. Den PN Gathitu, CCT

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Secretary General
Academy of Certified Human Resource Professionals