

Certified Employee Relations Professional Training

Date	Time	Duration	Venue	CPD	Cost (Excl. VAT)PP
1st - 6th Dec, 2025	08:30 AM-4:00 PM	6 Day(s)	Blooming Suites, Naivasha	6	60,000.00

Course Overview

Effective industrial relations hinge on transparent and fair mechanisms for addressing complaints and grievances. This course equips HR professionals, managers, and labor relations officers with the tools and knowledge to handle workplace complaints constructively. Participants will learn to design grievance frameworks, promote trust, and manage disputes while adhering to legal and ethical standards. With real-world examples and interactive workshops, attendees will leave prepared to foster harmonious relationships that enhance organizational balance and employee satisfaction.

Course Objectives

By the end of this program, participants will be able to;

- Understand the foundations of industrial relations and grievance management.
- Build structured frameworks to handle complaints effectively.
- Navigate legal and ethical considerations during dispute resolution.
- Strengthen trust through transparent communication.
- Promote workplace harmony and reduce conflict.

Target Groups

This training is suitable to a wide range of professionals but will greatly benefit;

- HR Professionals
- Labor Relations Officers
- Managers Handling Workplace Complaints
- Organizational Leaders

DenMGathilu

CHRP. Den PN Gathitu Secretary General

Academy of Certified Human Resource Professionals



Academy of Certified Human Resource Professionals Ltd.

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IHRM: C00259 NITA: NITA/TRN/1234

DATE: 20:10:2025		PROFORMA INVOICE							
Invoice To:									
Organization Name: Phone Number:									
Email Address:									
QTY	DESCRIPTION		NET (KES)	VAT (KES)	GROSS (KES)				
1	Certified Employee Relatio Training	ns Professional	60,000.00	9,600.00	69,600.00				
GROSS: Sixty Nine Thousand Six Hundred 69,6									
PAYMENT DETAILS									
Pay Bill No: 247247									
Bank Name: Equity Bank Bank Account Name: Academy of Certified Human Resource Professionals Ltd Bank Branch: Kenyatta Avenue Bank Physical Address: Kenyatta Avenue Bank Account Number: 1 2 9 0 2 7 1 2 4 5 7 5 3									
Nomination Authorization & Funding Confirmation									
Organization KRA PIN:									
Contact Person:									
Position:									
Signature:									
Date:									

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